

# Shaping a Data Driven Culture with Self-service Analytics

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Head of Analytics

tokopedia



# About Tokopedia



Tokopedia is an **Indonesian technology company** that creates opportunities and helps everyone to achieve more

Kate the PO, Feb 1, 10:00 am

Hey, can you help me with what is the last 12 months traffic like?

Iqbal the Analyst, Feb 1, 11:00 am

Sure, let me get that for you.

Iqbal the Analyst, Feb 1, 3:00 pm



Here it is. Let me know if you need anything!

Kate the PO, Feb 2, 10:00 am

Thanks! Let me review it first.

Kate the PO, Feb 2, 1:00 pm

I've look into it, turns out I need more data points. Can you break it down by channels?

Iqbal the Analyst, Feb 2, 4:00 pm

Sorry, I won't be able do it today. I'll get back to you tomorrow.

Iqbal the Analyst, Feb 3, 10:00 am

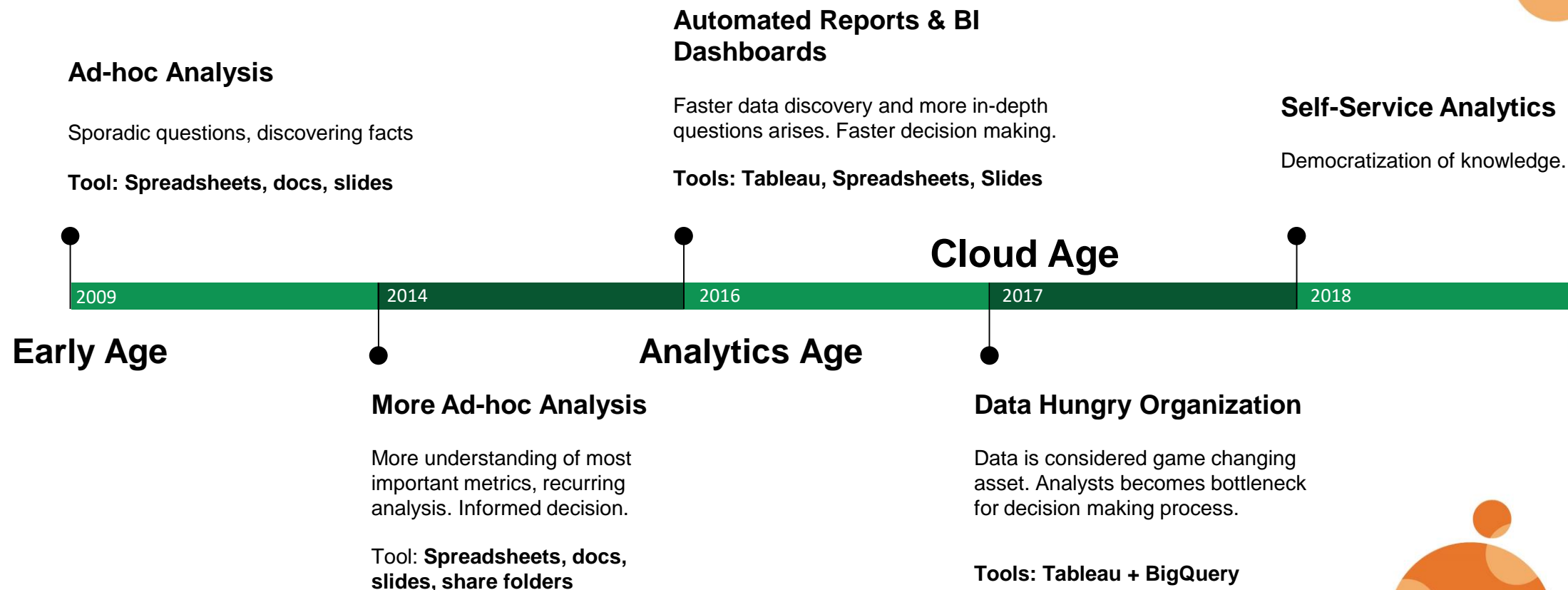


Here it is...

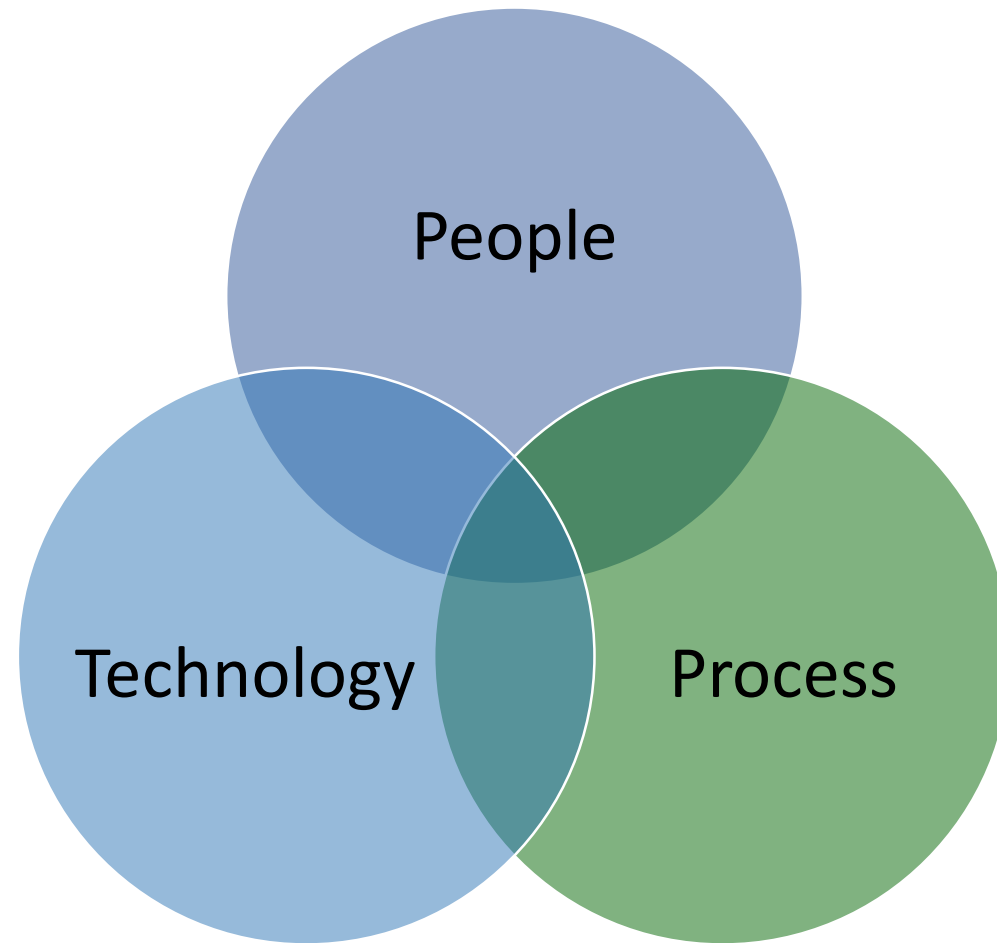
Kate the PO, Feb 3, 11:00 am

Hey, I could make sense out of the data. Can we meet to discuss?

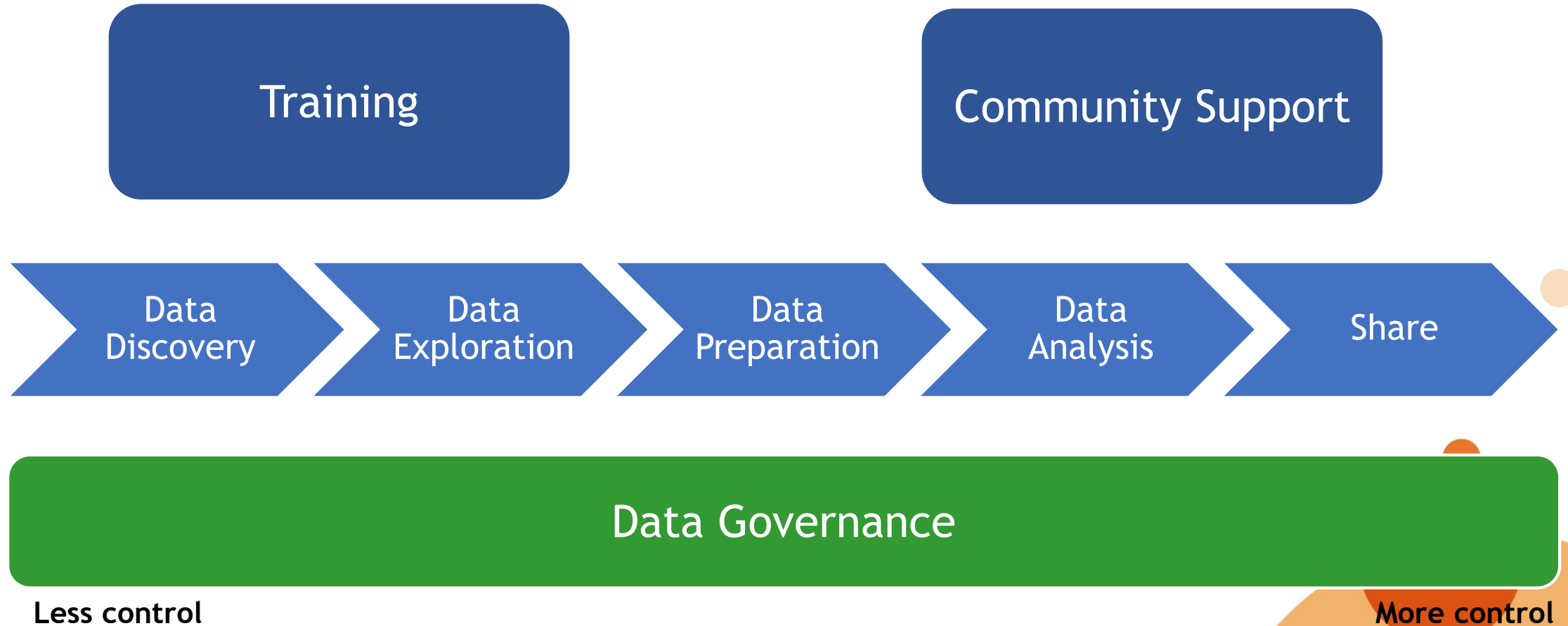
# The Analytics Journey



# Self-Service Analytics Foundation



# Self-Service Analytics Framework




# The Tableau Experience

1. Empower Users
2. Leveraging Data Source Certification
3. Building Community
4. Challenge & Contribute







# Empower Users

Explore / Tribe - Internet Marketing

 **Tribe - Internet Marketing** ☆ ⓘ ...  
Owner: Ferry Kristanto

Create Select All

		† Type	Name
<input type="checkbox"/>	☆		Adhoc
<input type="checkbox"/>	☆		External
<input type="checkbox"/>	☆		Primary
<input type="checkbox"/>	☆		User Box

Sandbox for  
users to  
**explore**

Project for users  
to **share** their  
work

# Leveraging Data Source Certification

Explore / Tribe - Internet Marketing / User Box



## User Box



Owner Karina Wiono

All dashboards in this project are created by users. SSA Data Documentation:[link](#)

Link to  
documentation

Certified data  
source

Create

Select All

↑ Type

Name

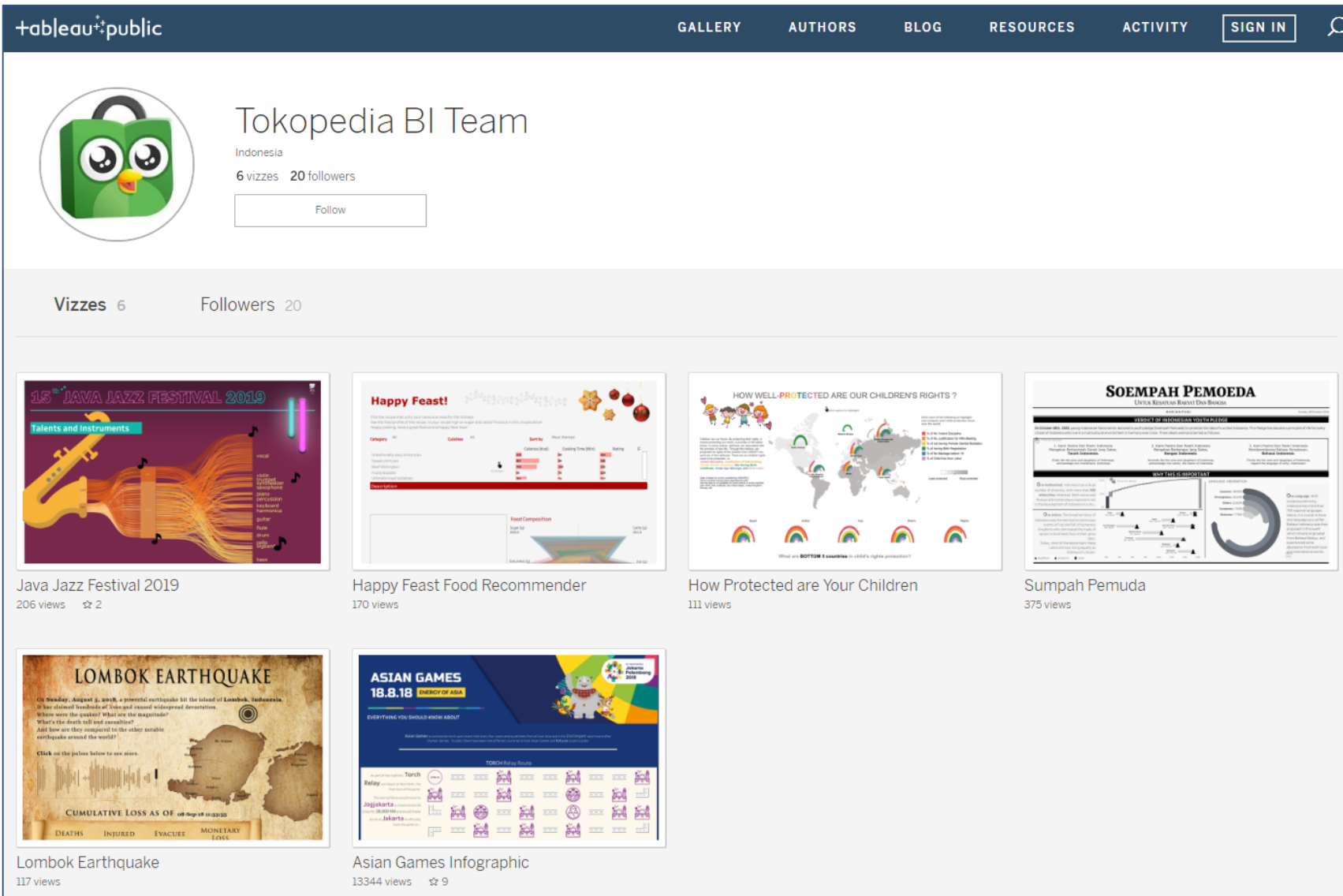
<input type="checkbox"/>	☆		[IM] DG Based Campaign
<input type="checkbox"/>	☆		[IM] DG Based Campaign Channel Level
<input type="checkbox"/>	☆		[IM] PG Based Campaign
<input type="checkbox"/>	☆		[IM] PG Based Campaign Channel Level

# Building Community

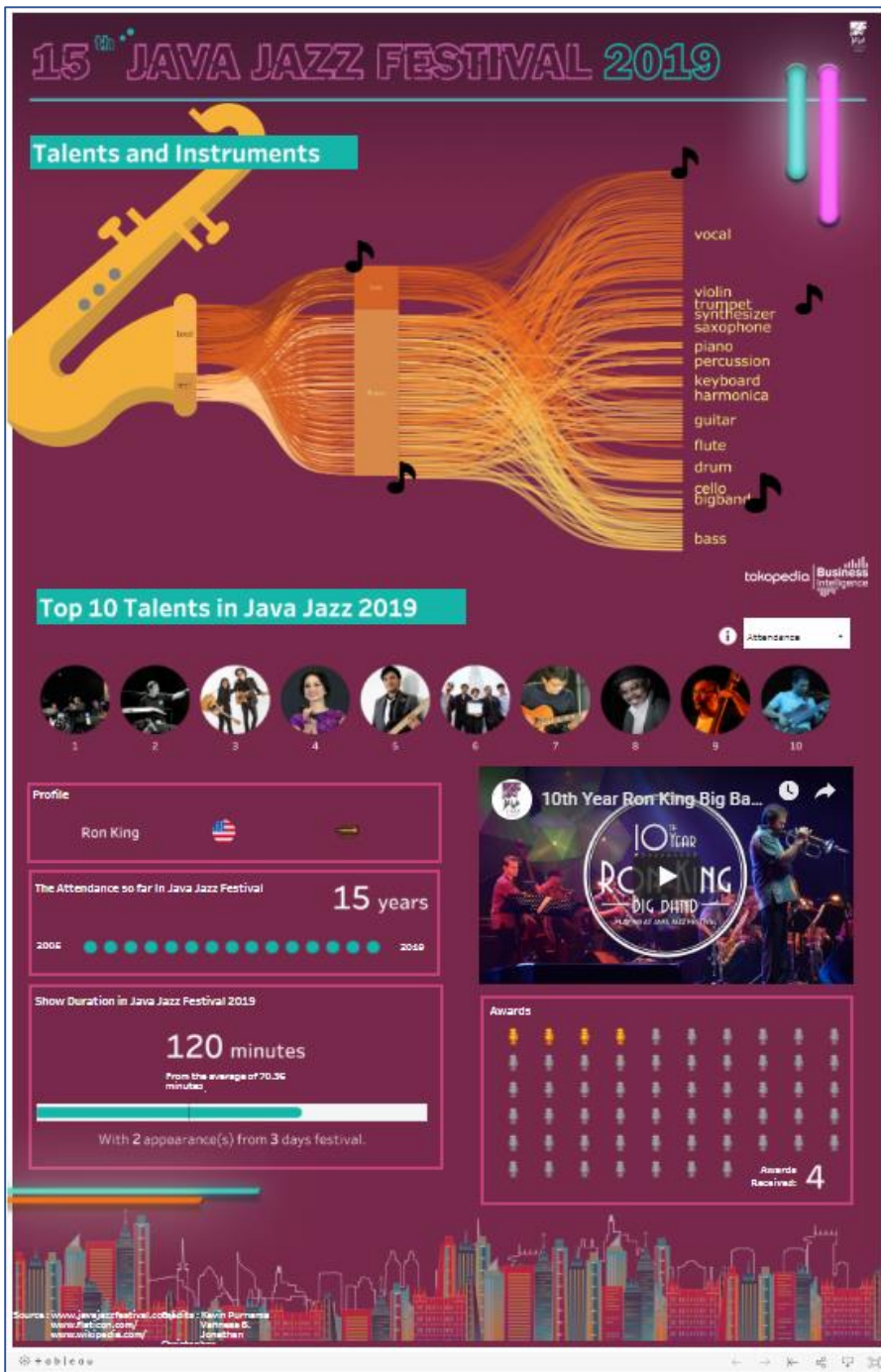


# Challenge & Contribute

Scan Me

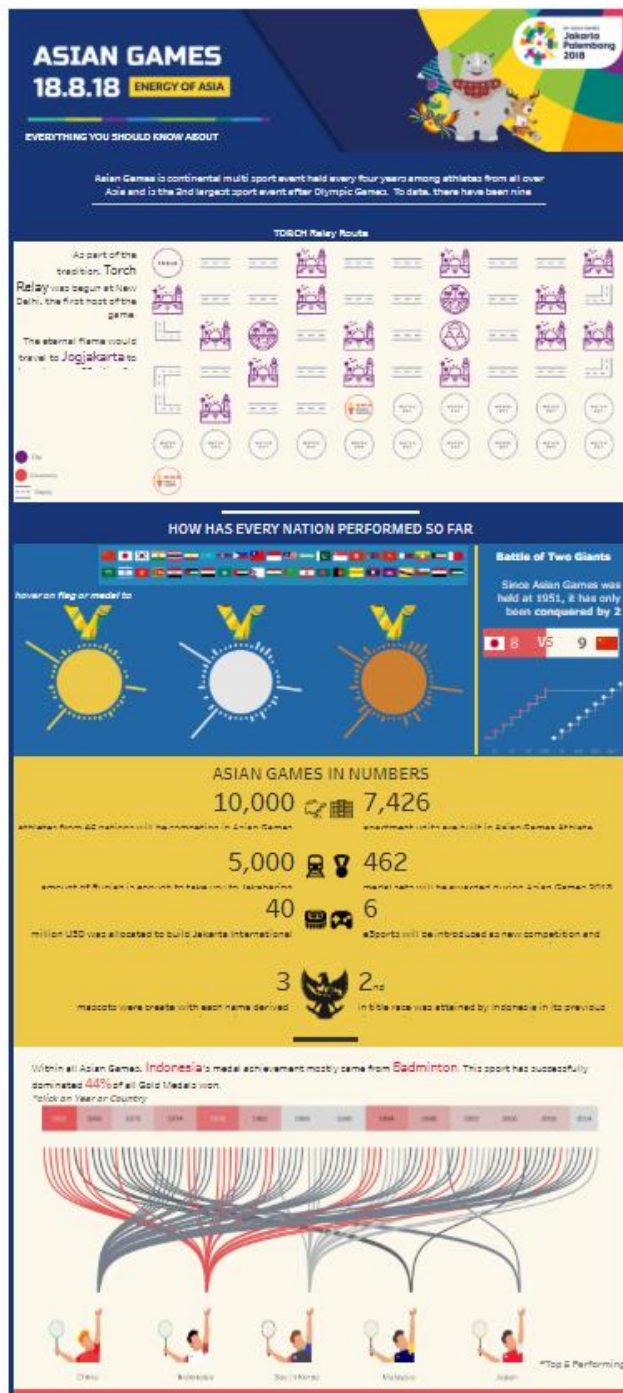


Check out our  
Tableau Public posts on  
[https://public.tableau.com/  
profile/tokopedia.bi.team/](https://public.tableau.com/profile/tokopedia.bi.team/)



Scan Me





Scan Me



# Next..

Past

Now

Future

Business  
Intelligence

Self-Service  
Analytics

Smart (ML/AI)  
Analytics

# Thank You

