

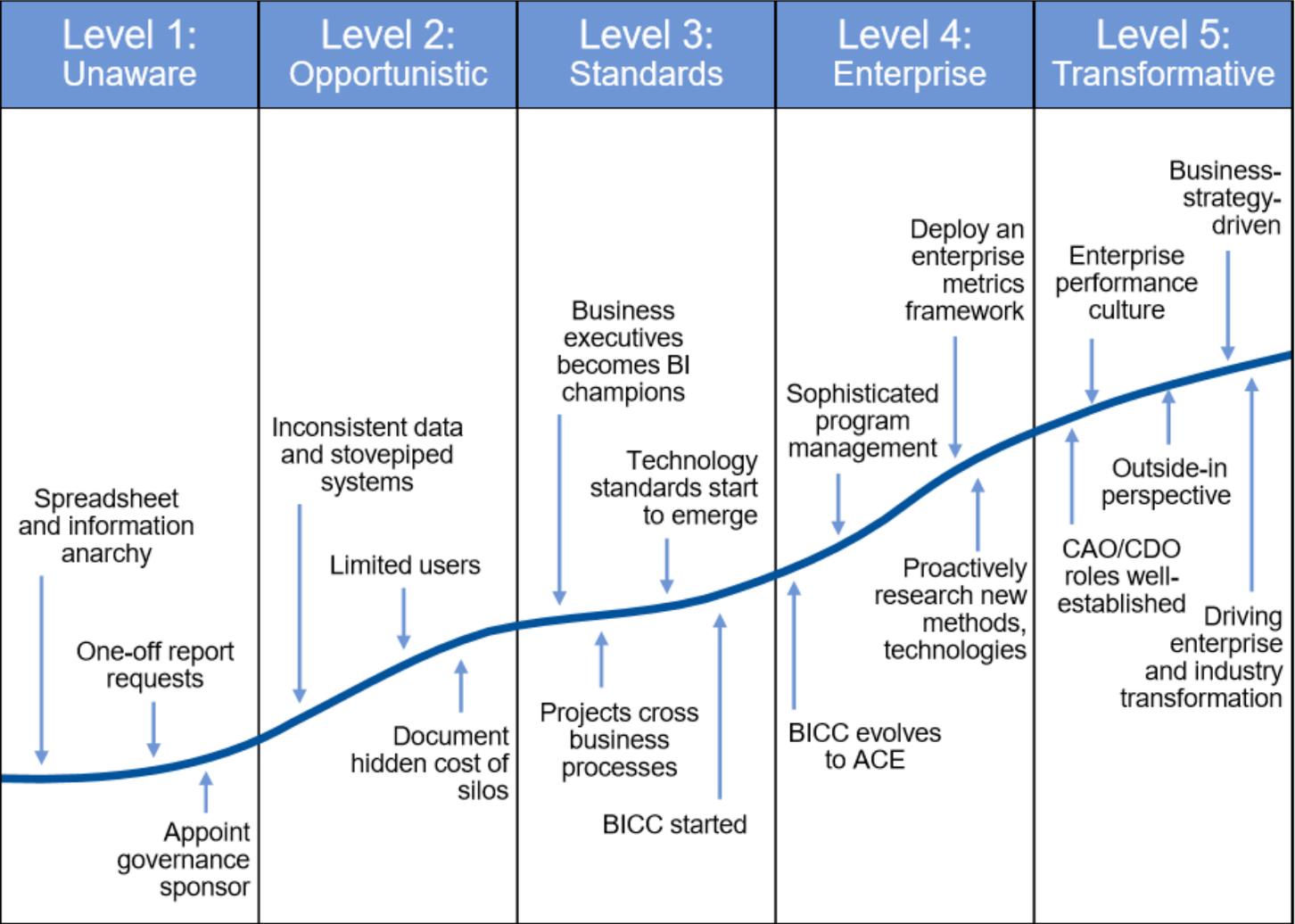
WE ❤️ ***DATA***

Come creare una dashboard interessante e coinvolgente

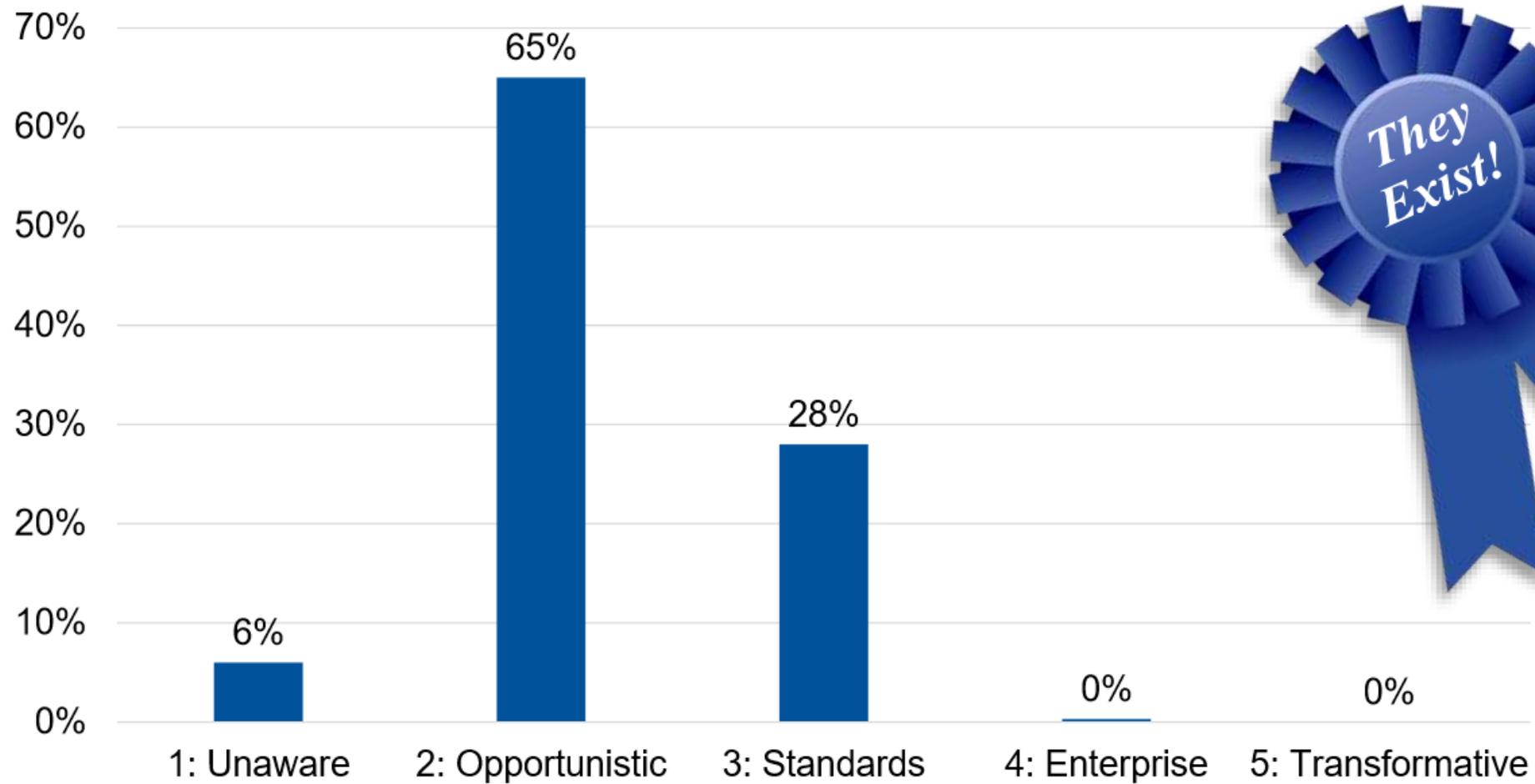
Silvia Cioffi
Senior Product Consultant - EMEA



ITScore for BI and Analytics: Levels of BI and Analytics Maturity



BI and Analytics Maturity From ITScore Assessments



LA TECNOLOGIA NON E' IL PROBLEMA

IL PROBLEMA E' LA CULTURA

Training

Design

Collaboration

Iteration

Training

Design

Collaboration

Iteration

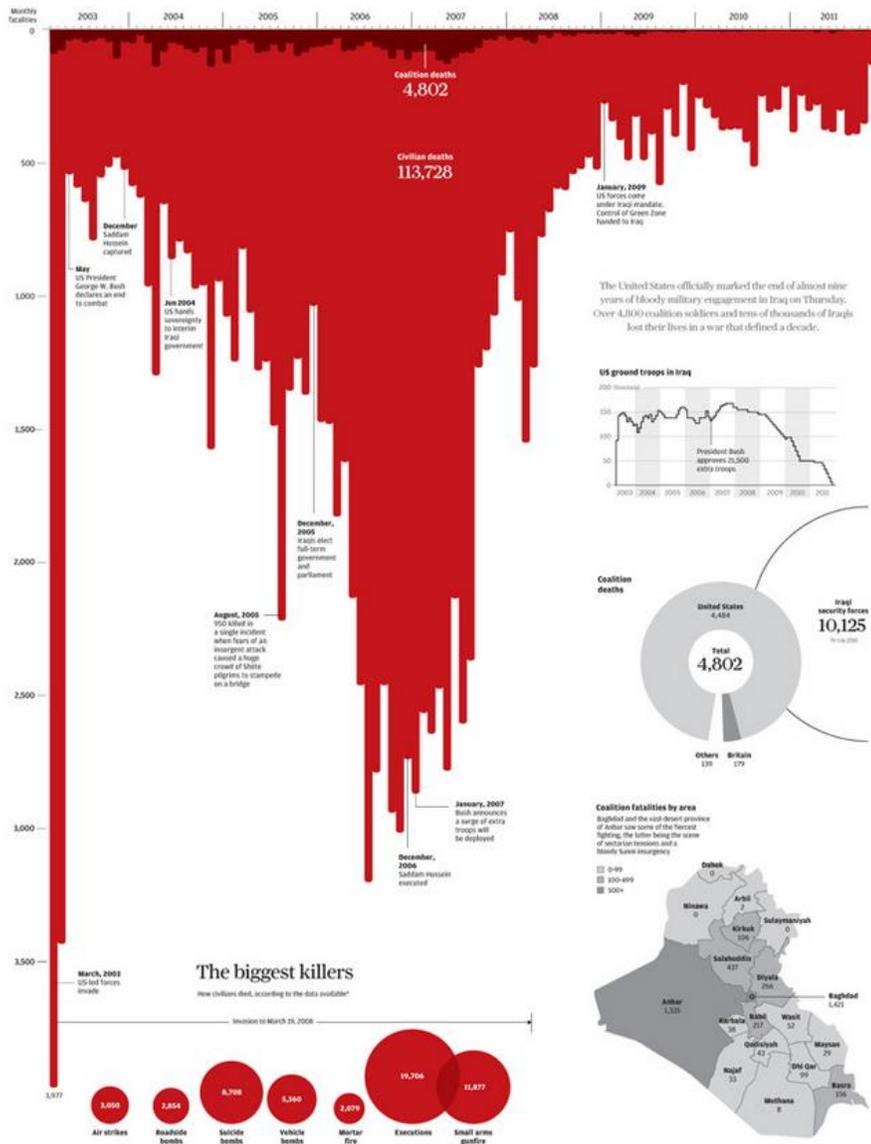
**“La visualizzazione
dei dati è un
linguaggio. È un
mezzo per
trasmettere
un'opinione.”**

**Kim Rees – Socia Fondatrice,
Periscope**

PERISCOPE
DO GOOD WITH DATA



Iraq's bloody toll



*AFP graphics; Reuters photo

*Based on information received from the US DoD. Count of deaths according to the Iraq Body Count (IBC) database for Iraq.

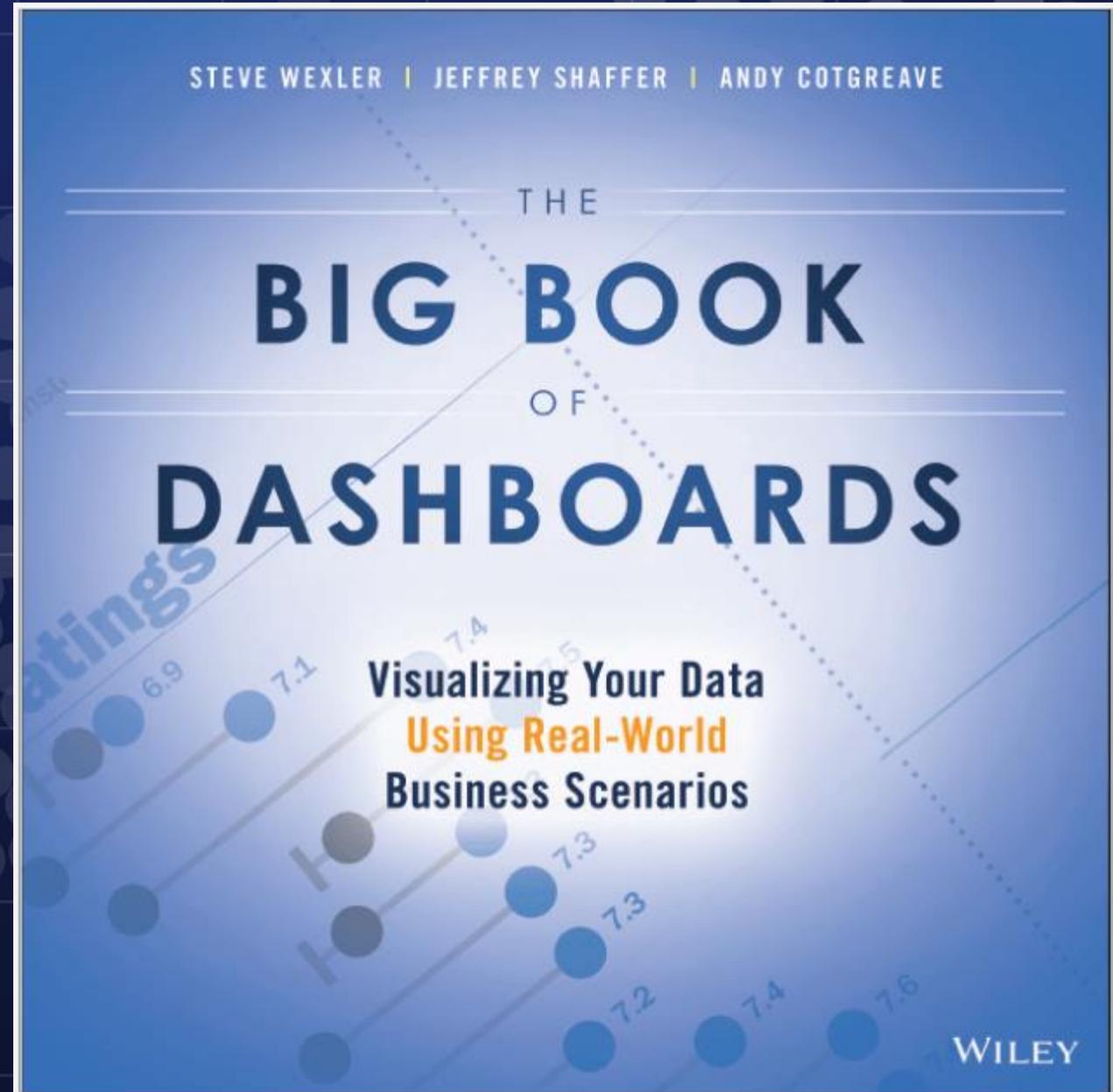
Source: Reuters, Iraq Body Count, New England Journal of Medicine, IBC, Security, Aljazeera, AFP/Reuters

User
Engagement



Design
Improvements

Consigli per
creare
dashboard
coinvolgenti

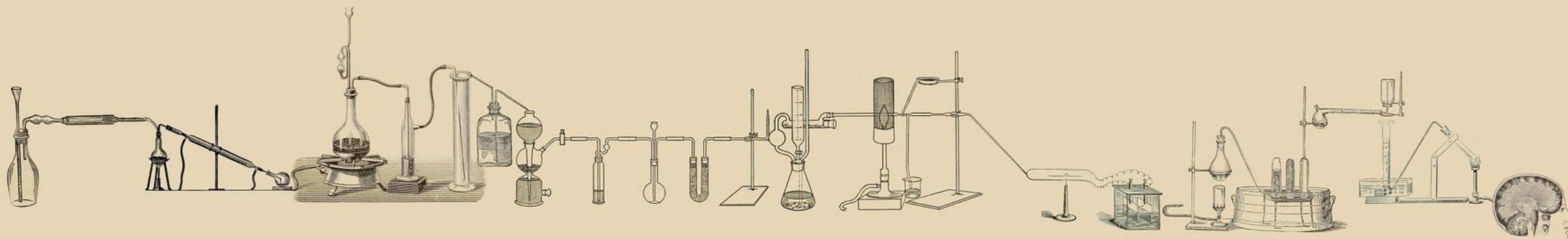


Consigli per creare dashboard coinvolgenti

- 1- Sfruttare la griglia
- 2- Design chiaro ed efficace
- 3- Colore
- 4- Posizione

Posizione





Ricerca di Tableau: Eye-Tracking

Studio 1: Metriche in Alto

Studio 2: Metriche in Basso

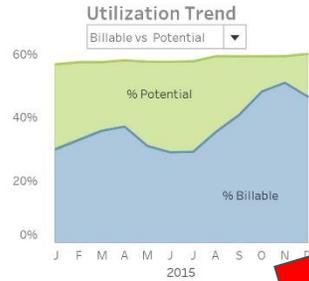
Agency Utilization Rollup



	Target vs Billable %	Non-Billable vs Billable Hours	Cost Fees Potential
Creative	99% (53% Billable)	5,749 / 6,743	\$1,083K
Account Management	105% (47% Billable)	10,670 / 8,620	\$1,159K \$795K
Project Management	104% (35% Billable)	8,396 / 4,274	\$698K \$808K
Technology	102% (28% Billable)	14,454 / 5,468	\$883K \$1,762K
Operations	4%	10 / 33	
Executive/Admin	57%	2,179 / 16	
New Biz	106%	2,350 / 1	

	New Biz + Opp	Internal Projects	Internal Admin
Creative	1,456 hrs (2%)	1,301 hrs (10%)	2,992 hrs (24%)
Account Management	4,524 hrs (25%)	1,579 hrs (8%)	4,567 hrs (25%)
Project Management	1,455 hrs (2%)	2,283 hrs (13%)	4,659 hrs (38%)
Technology	361 hrs (2%)	9,608 hrs (49%)	4,485 hrs (23%)
Operations	6 hrs (0%)	0 hrs (0%)	5 hrs (0%)
Executive/Admin	0 hrs (0%)	4 hrs (0%)	2,176 hrs (56%)
New Biz	1,764 hrs (80%)	40 hrs (2%)	546 hrs (25%)

Cost \$533K | Cost \$755K | Cost \$1,163K



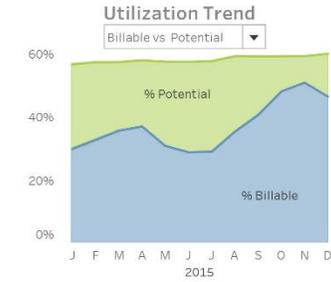
Agency Utilization Rollup

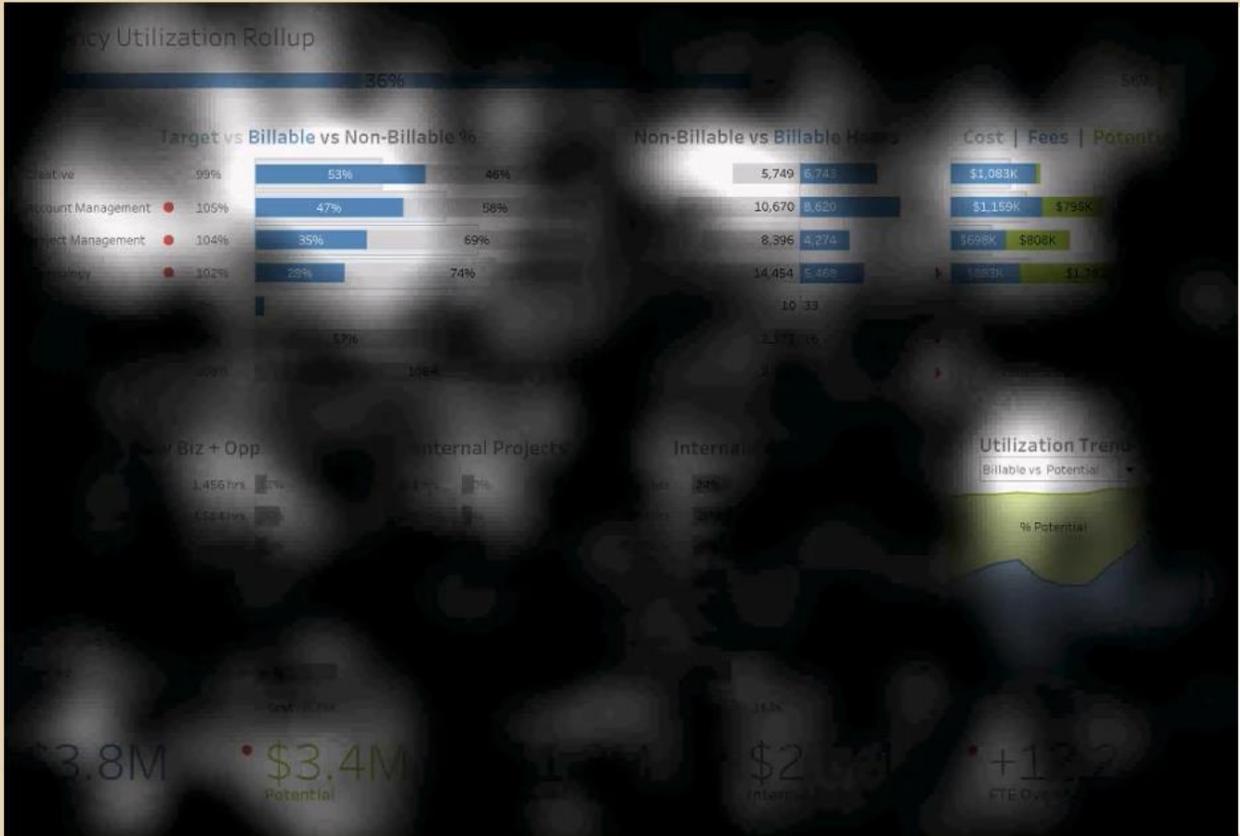


	Target vs Billable %	Non-Billable vs Billable Hours	Cost Fees Potential
Creative	99% (53% Billable)	5,749 / 6,743	\$1,083K
Account Management	105% (47% Billable)	10,670 / 8,620	\$1,159K \$795K
Project Management	104% (35% Billable)	8,396 / 4,274	\$698K \$808K
Technology	102% (28% Billable)	14,454 / 5,468	\$883K \$1,762K
Operations	4%	10 / 33	
Executive/Admin	57%	2,179 / 16	
New Biz	106%	2,350 / 1	

	New Biz + Opp	Internal Projects	Internal Admin
Creative	1,456 hrs (2%)	1,301 hrs (10%)	2,992 hrs (24%)
Account Management	4,524 hrs (25%)	1,579 hrs (8%)	4,567 hrs (25%)
Project Management	1,455 hrs (2%)	2,283 hrs (13%)	4,659 hrs (38%)
Technology	361 hrs (2%)	9,608 hrs (49%)	4,485 hrs (23%)
Operations	6 hrs (0%)	0 hrs (0%)	5 hrs (0%)
Executive/Admin	0 hrs (0%)	4 hrs (0%)	2,176 hrs (56%)
New Biz	1,764 hrs (80%)	40 hrs (2%)	546 hrs (25%)

Cost \$533K | Cost \$755K | Cost \$1,163K



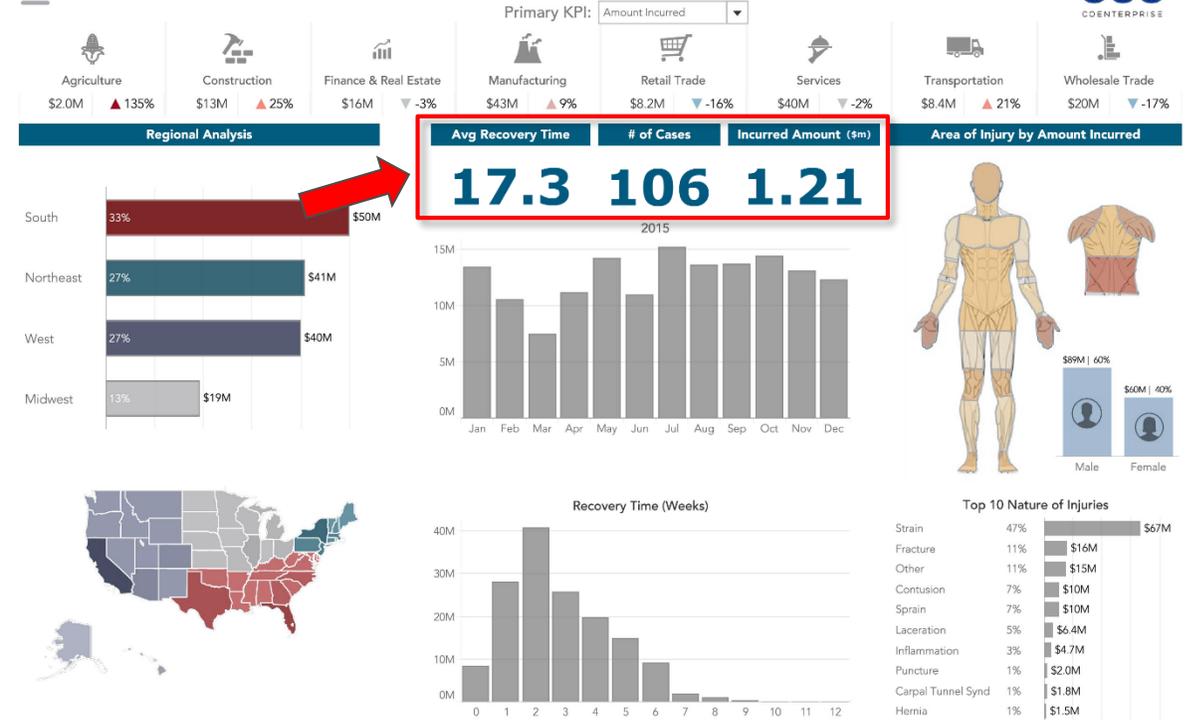
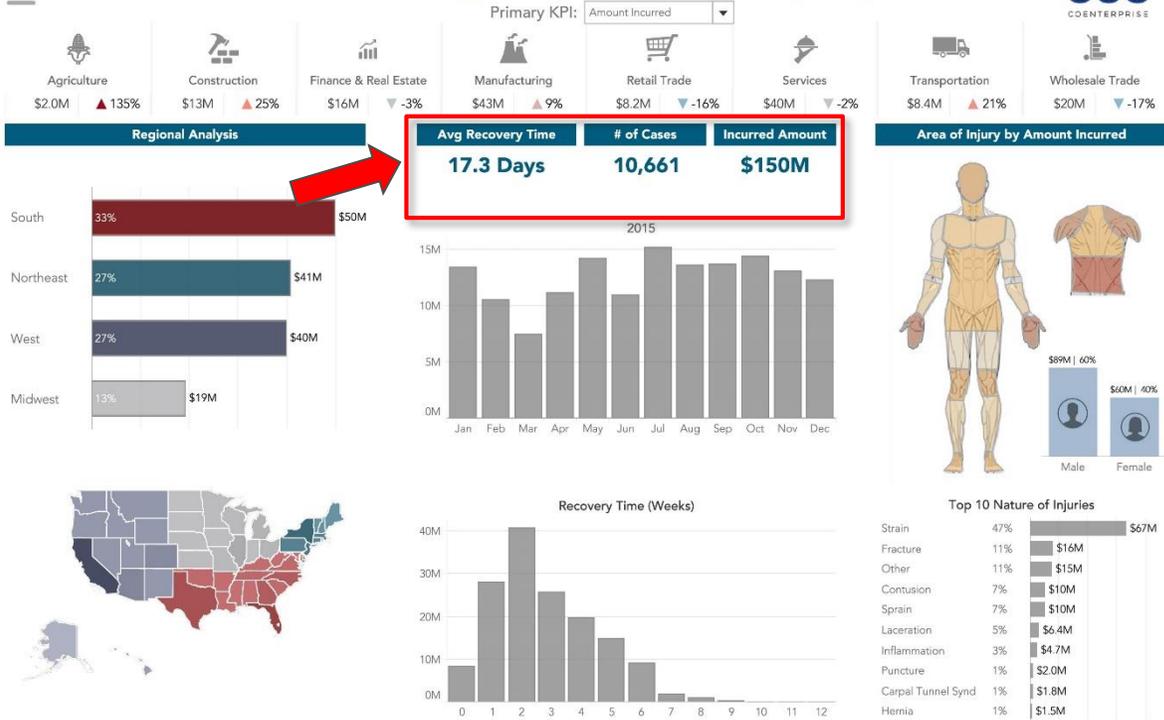


Studio 1

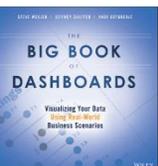
Studio 2

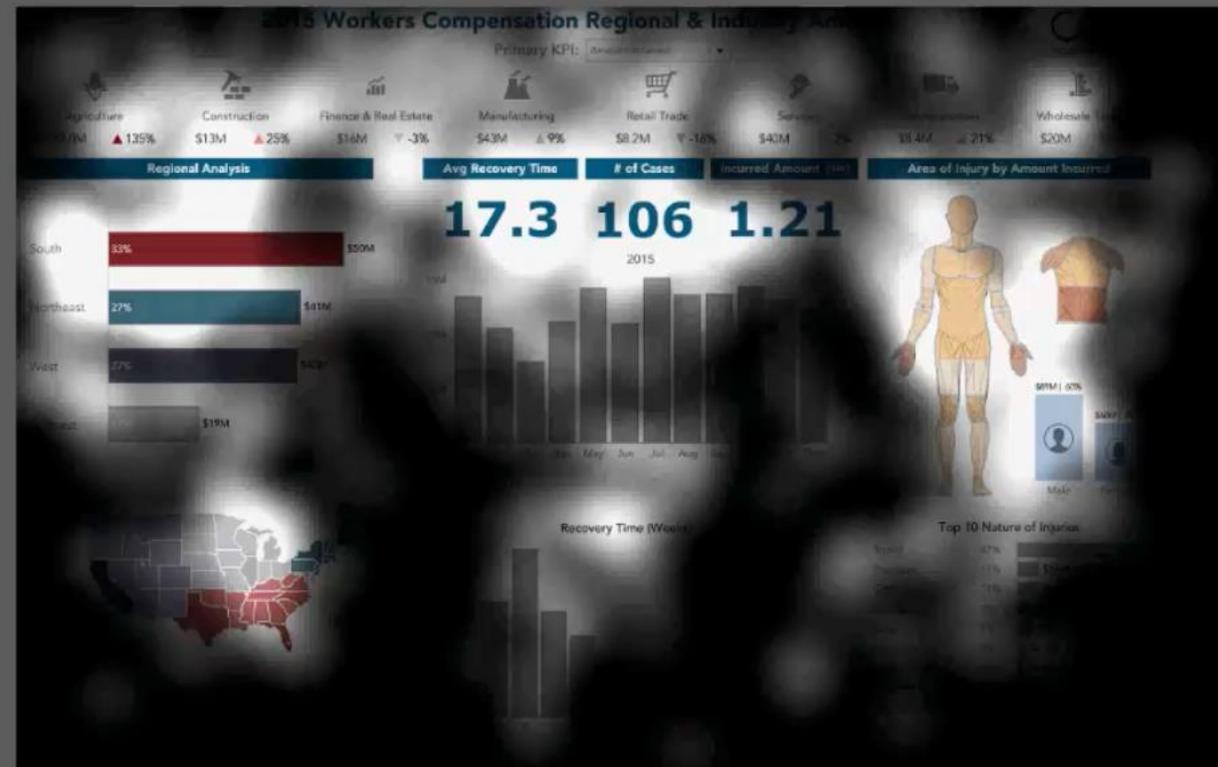
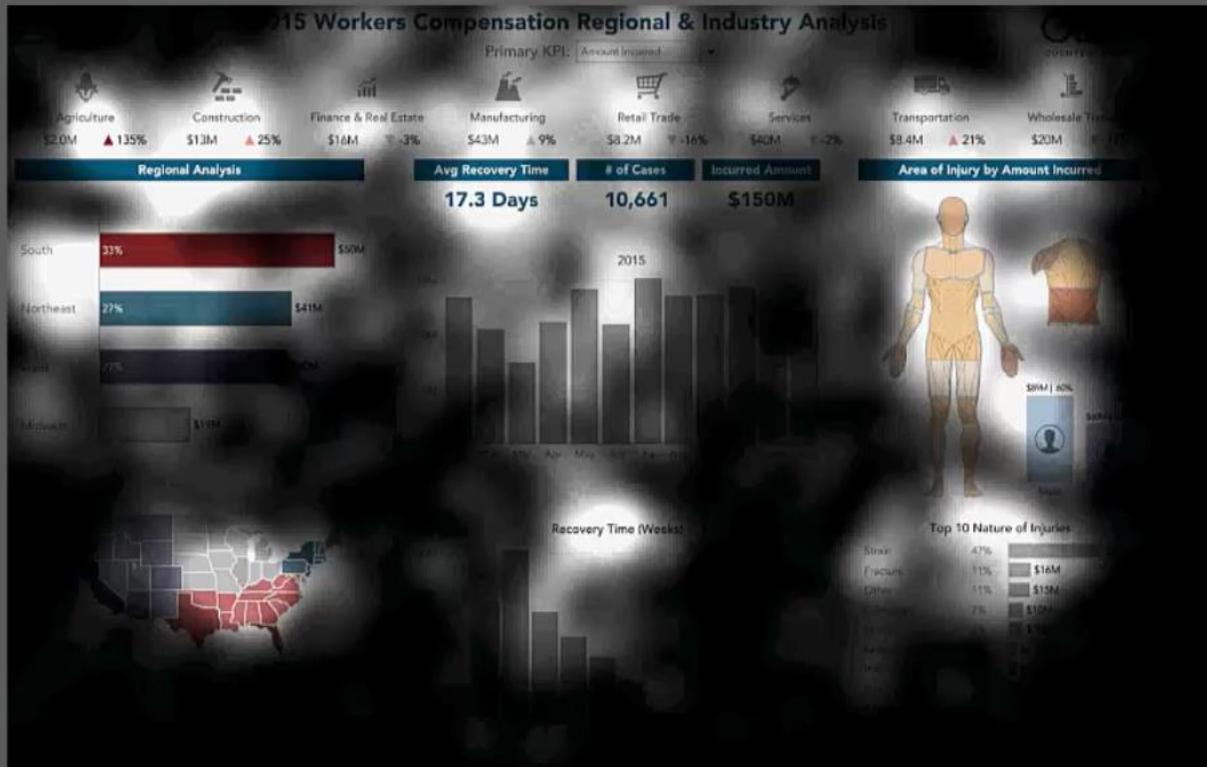
2015 Workers Compensation Regional & Industry Analysis

2015 Workers Compensation Regional & Industry Analysis

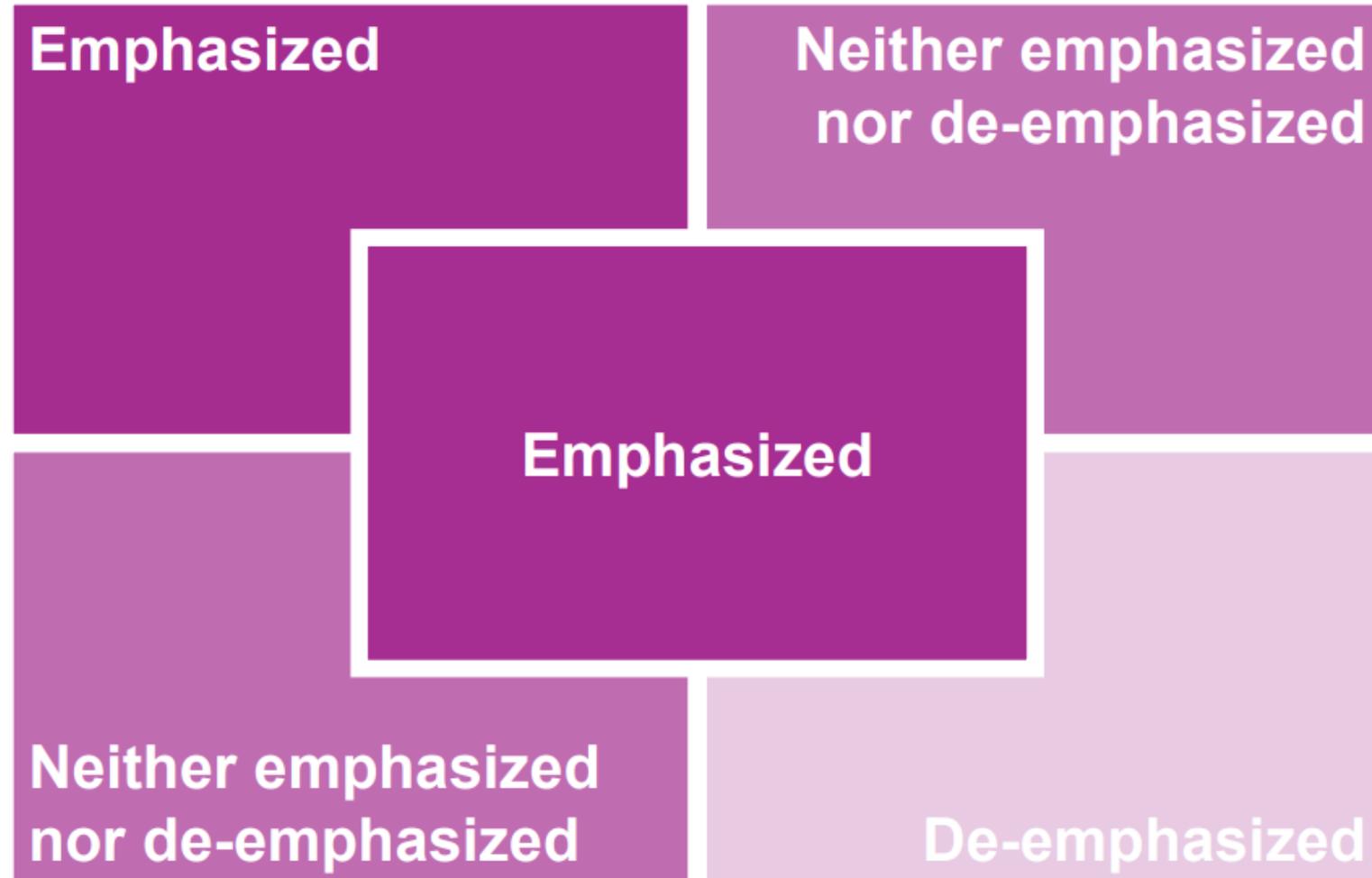


Dashboards from *Big Book of Dashboards*





Collocazione degli elementi visivi



Le dashboard ben progettate...

- Sono piu' **coinvolgenti**
 - Personalizzate per l'audience e per gli obiettivi specifici
- Sono concise e comunicano i dati nel modo più **chiaro** ed **efficace** possibile
- Sono **interattive**
 - Contengono azioni e navigazione per incentivare l'esplorazione mediante l'analisi guidata
- Possono superare la prova dei **5 secondi**

Training

Design

Collaboration

Iteration



Domande?