

Efficiently Deliver More for Less with Supply Chain Analytics

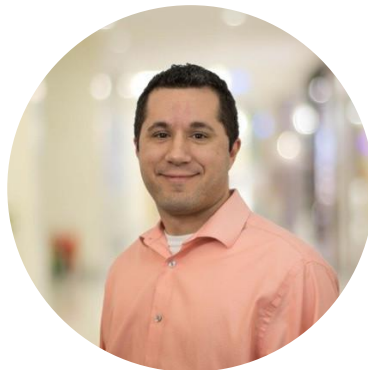


Meet Our Speakers!



Ken Bowman

*AVP of Retail and
Consumer Goods Sales,
Salesforce*



Sean Mancini

*Director, Digital Supply Chain
Analytics,
Signet Jewelers*



Roman Usatin

*Principal Solution Engineer,
Salesforce*

Forward Looking Statements



"Safe harbor" statement under the Private Securities Litigation Reform Act of 1995: This presentation contains forward-looking statements about the company's financial and operating results, which may include expected GAAP and non-GAAP financial and other operating and non-operating results, including revenue, net income, diluted earnings per share, operating cash flow growth, operating margin improvement, expected revenue growth, expected current remaining performance obligation growth, expected tax rates, stock-based compensation expenses, amortization of purchased intangibles, shares outstanding, market growth, environmental, social and governance goals and expected capital allocation, including mergers and acquisitions, capital expenditures and other investments. The achievement or success of the matters covered by such forward-looking statements involves risks, uncertainties and assumptions. If any such risks or uncertainties materialize or if any of the assumptions prove incorrect, the company's results could differ materially from the results expressed or implied by the forward-looking statements it makes.

The risks and uncertainties referred to above include -- but are not limited to -- risks associated with the effect of general economic and market conditions; the impact of geopolitical events, natural disasters and actual or threatened public health emergencies, such as the ongoing Coronavirus pandemic; the impact of foreign currency exchange rate and interest rate fluctuations on our results; our business strategy and our plan to build our business, including our strategy to be the leading provider of enterprise cloud computing applications and platforms; the pace of change and innovation in enterprise cloud computing services; the seasonal nature of our sales cycles; the competitive nature of the market in which we participate; our international expansion strategy; the demands on our personnel and infrastructure resulting from significant growth in our customer base and operations, including as a result of acquisitions; our service performance and security, including the resources and costs required to avoid unanticipated downtime and prevent, detect and remediate potential security breaches; the expenses associated with our data centers and third-party infrastructure providers; additional data center capacity; real estate and office facilities space; our operating results and cash flows; new services and product features, including any efforts to expand our services beyond the CRM market; our strategy of acquiring or making investments in complementary businesses, joint ventures, services, technologies and intellectual property rights; the performance and fair value of our investments in complementary businesses through our strategic investment portfolio; our ability to realize the benefits from strategic partnerships, joint ventures and investments; the impact of future gains or losses from our strategic investment portfolio, including gains or losses from overall market conditions that may affect the publicly traded companies within our strategic investment portfolio; our ability to execute our business plans; our ability to successfully integrate acquired businesses and technologies; our ability to continue to grow unearned revenue and remaining performance obligation; our ability to protect our intellectual property rights; our ability to develop our brands; our reliance on third-party hardware, software and platform providers; our dependency on the development and maintenance of the infrastructure of the Internet; the effect of evolving domestic and foreign government regulations, including those related to the provision of services on the Internet, those related to accessing the Internet, and those addressing data privacy, cross-border data transfers and import and export controls; the valuation of our deferred tax assets and the release of related valuation allowances; the potential availability of additional tax assets in the future; the impact of new accounting pronouncements and tax laws; uncertainties affecting our ability to estimate our tax rate; uncertainties regarding our tax obligations in connection with potential jurisdictional transfers of intellectual property, including the tax rate, the timing of the transfer and the value of such transferred intellectual property; the impact of expensing stock options and other equity awards; the sufficiency of our capital resources; factors related to our outstanding debt, revolving credit facility and loan associated with 50 Fremont; compliance with our debt covenants and lease obligations; current and potential litigation involving us; and the impact of climate change.

Further information on these and other factors that could affect the company's financial results is included in the reports on Forms 10-K, 10-Q and 8-K and in other filings it makes with the Securities and Exchange Commission from time to time. These documents are available on the SEC Filings section of the Investor Information section of the company's website at.

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THANK
You

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Supply chain disruptions may have caused up to \$4 trillion in lost revenues



Top trends across retail and consumer goods related to years of supply chain limitations



Empty shelves

67%

of consumers think product shortages are the "new normal"⁴



Consumer trust = brand loyalty

95%

of customers say they're more likely to be loyal to a company they trust.³



Labor shortages + wage increases

70%

of executives say labor shortages will hamper retail growth in 2022¹



High inventory = high discounting

10%

Retail inventories rose 10% faster more than sales ²

Supply chain challenges can be solved with data



Suppliers

41%

lack accurate, real-time inventory visibility ¹



Shipping

48%

Reallocating dollars to investment areas like basic analytics for transportation / logistics ²



Logistics



Retailers

32%

of retailers share data weekly according to CG orgs ²



Consumers

48%

CGs report inability to adjust or respond to fluctuations in consumer demand ¹

76% of retailers say improving operational excellence with real-time visibility into supply chain data is their top priority for the next 12 months ³

Build Your Supply Chain Control Tower

Drive Supply Chain Agility with Data & Analytics

Connect Systems and View Real Time Data

Unlock your data across front and back end systems. Make decisions on real-time data

Create Efficiencies with AI and Business Intelligence

Transform and empower your organization with data to fuel digital innovation and reduce costs across the company

Reduce Costs with Accurate Planning and Predictive Analytics

Make demand forecasting and inventory planning easier; spot supply chain changes before they impact your business

Identify and Track KPIs

Find KPIs that drive business, analyze which channels are making the most money and optimize the ones that aren't



41%
Faster time to insights



34%
Signet Jewelers saw 34% reduction of unproductive inventory





Signet Jewelers Created a Connected Supply Chain with Tableau

Developed data points to understand where inventory can be optimized

Produced array of Tableau ~~dashboards~~ “apps” showing what stagnant inventory can be reused, or redistributed, to supply consumer demand, without using suppliers

Created a vendor scorecard to understand the performance of vendors end-to-end (in-take -> at market -> post market)

SIGNET
JEWELERS

34%

Reduction of unproductive inventory

10^3

Deep insight increased by at least 3 orders of magnitude



SERVICE



MARKETING



ANALYTICS



INTEGRATION

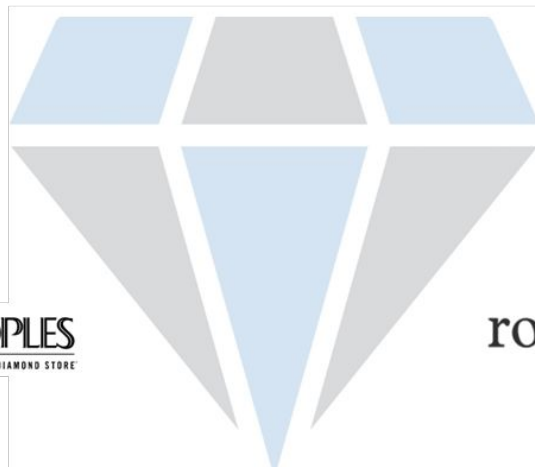


PLATFORM



SLACK

Largest retailer of diamond jewelry

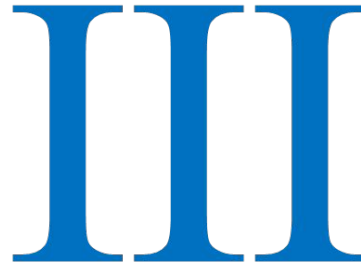


Beyond the Dashboard

Tableau Dashboards “Apps”

Integrated

Business processes and
technologies



Actionable

Every action has an equal and
opposite reaction

SIGInventory Control Tower: Merchandise Purchase Order Notification as of 2023-01-

Reply Reply All Forward

SIGInventory Control Tower: Merchandise Purchase Order Repurpose Opportunity Notification

The **SIGInventory Control Tower** has identified merchandise Purchase Orders (PO) recently placed for which unproductive inventory of the SKU is already available within the Signet network and addresses the quantity needs defined in the PO. This available unproductive inventory is defined as being aged at least 12 months (365 days) or longer within its current location and could potentially be repurposed or reallocated thereby reducing the need for the noted PO.

To further assist the team, each SKU listed below also contains an unique link to the **SIGmarket Merchandise Insight Enabler** (powered by SIGInventory). This enabler provides deeper insight and understanding of the noted SKU and its performance within the market in addition to downloading the SKU's full inventory positions directly to Excel.

By internally sourcing the purchase order need(s) below it will help Signet preserve an estimated [redacted] in working capital.

PO Date	PO Buyer	PO Number	PO Type	PO Line Status	PO Vendor	PO SKU	Expected PO Receipt Date	PO SKU Description	PO Line Qty	PO Order Cost	Total Enterprise On-Hand	Total Unproductive On-Hand	Key	Jewel	Zales	Prophet	Bentley	DC	DR	Non-Assort	Est. Recall Cost	Est. DC Handling	Est. DC Stone Remove Cost	Est. DC Total Cost	Working Capital Preserved if Internally Sourced	Current Years of Supply Trend	R30 Sales	R90 Sales	R183 Sales	R365 Sales	SIGmarket Merchandise Insight Link
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[Click on the link to view the full inventory positions directly to Excel.](#)

Type in a sub-SKU to generate the insight Enter the quantity of units to purchase Enter the number of days aging is to be considered unproductive **SIGmarket: Merchandise Deep Insight Enabler** Powered by SIGInventory Go to: Multiple SKU Quick Insight Inventory positions and analysis as of

INTERNALLY SOURCE SKU# All 9 pieces needed via an internal store to store transfer or internal SKU recall

Estimated Transfer Freight Cost
 Estimated Transfer Labor Handling Cost
 Estimated Vendor Purchase Order Cost
 Estimated Purchase Order Savings via Internal Sourcing
 Total Net Working Capital

Preserved

SKU #

Lifecycle Ownership Vendor Vendor Style

Department Class Sub-Class New to Signet

Retail Price SKU Cost Website Coverage Current Weeks of Supply (WOS)

Signet

Total Network On Hand

Network Average Age (Days)

Total Unproductive On Hand

% Unproductive

Unproductive Average Age (Days)

Total Number of Doors

Unproductive Doors

% Unproductive Doors

Ave 50th PPP

Ave 75th PPP

Ave 90th PPP

Ave 95th PPP

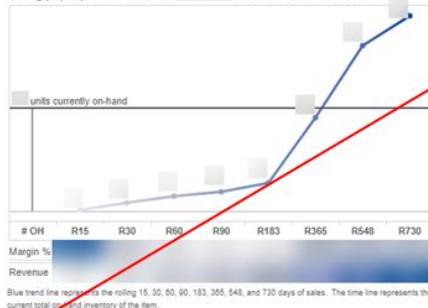
Ave 98th PPP

Ave 99th PPP

Key Jared DC

Purchase Price Parity (PPP) Index evaluates the transaction amounts customers physically pay out of pocket (i.e., the cash they took out of their wallet) for the merchandise at the specific location across the last rolling 355 days. The 90th PPP indicates that 90 percent of all transactions at the store the customer paid no more than the indicated amount.

Rolling (Rx) Days of Sales for SKU# and Current Units On-Hand



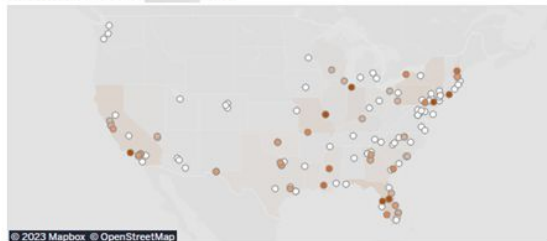
Download Inventory Positions

Recommended Locations to Fulfill Need (via \$25 transfer) for SKU# Based on Inventory Age with R365 PPP

Loc	Banner	State	Replen Qty	# OH	Days Aged	50th PPP	75th PPP	90th PPP	95th PPP	98th PPP	99th PPP	Run Qty
1												1
2												2
3												3
4												4
5												5
6												6
7												7
8												8
9												9

The Purchase Price Parity (PPP) Index identifies what customers physically paid out of their pockets after all markdowns and other discounts applied across all merchandise transactions at the location in the last rolling 355 days. For an example, the 90th percentile indicates that 90% of the store's transactions were at or below the indicated price paid. The PPP Index provides a way to measure the probability of the SKU selling at the location based on the buying habits of the location's customers.

Store Locations where SKU# Resides



Each mark represents a store location for which the SKU# is currently residing. Orange coloring of the mark indicates that the SKU's age at that location exceeds the user-defined days aged condition whereas a white color indicates age is below the condition.

Wait there's more

Providing a subconscious
 "liberating" versus
 "comfort" comparison

Assortment for Segmented by Inventory Age

Numbers below represent the total number of unique SKUs in each assortment and aging category.

Department	Class	Grand Total	8	365	730	1095
Grand Total	DAWNOED FASHION					
	COLOR					
	GOLD					
	ARMY BANDS					
	CLOTHES					
	BRIDAL					
	WATCHES					
	SOL PEND EARS					
	WEDDING BANDS					
	MENS FASHION					

"Viz within viz"
 tooltip

SIGmarket: Merchandise Quick Insight Multiple SKU Enabler

Powered by SIGinventory

Go to: Single SKU Deep Insight

Inventory positions and analysis as of

Inventory Cost

associated with the 19 unique SKUs that were entered into the assessment. There are 4,939 total units on-hand across these 19 SKUs within Signet.

STEP 1

Paste the multiple SKUs that you want to assess directly into the box. Each SKU copied from your source should be on its own line and **does not** contain any separating characters such as commas.

Clear List

STEP 2

Input the age threshold for which you consider a single unit to be aged and unproductive. This value will be used to calculate the unproductiveness levels within the assessment. By default, a value of 273 days (9 months) is used as being unproductive.

Door Health: assesses the percentage of doors where SKU is unproductive for at least 273 days or longer across the network. A network percent of 20% or less is considered to be in good condition. Network levels of 40% or more are considered to be critical condition and need immediate attention to allocations. Levels in-between these two thresholds are considered to be in fair condition and should be monitored.

Unproductive Inventory Health: assesses the percentage of total units SKU is unproductive for at least 273 days or longer across the network. A network percent of 20% or less is considered to be in good condition. Network levels of 40% or more are considered to be critical condition and need immediate attention. Levels in-between these two thresholds are considered to be in fair condition and should be monitored.

Weeks of Supply Health: assesses the weeks of supply on-hand based on the sales trajectory of the last 15, 30, 60, 90, 183, 365 rolling sales days. A value of 27 or more weeks of supply is considered to be overbought with immediate attention needed. A value of 13 or less weeks of supply indicates that a vendor replenishment may be necessary. Levels in-between these two thresholds are considered to be in good condition.

STEP 3

Adjust thresholds as needed.

Good Critical
20% < > 40% < >

Good Critical
20% < > 40% < >

Inqr. Replen Overbought
13 < > 27 < >

Download Inventory Assessment

Download Inventory Positions

Hovering over any numerical value in this section will display a visualized analysis of the respective sales, margin percentages, revenue recognition history, and Purchase Price Parity (PPP) insight for the SKU. This information is also available when selecting the green download buttons to the left.

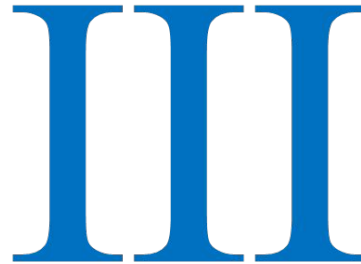
SKU	Lifecycle	Ownership	Description	Vendor	Door Health	Unproductive On-Hand Health	Weeks of Supply Health	Retail Price	SKU Cost	Network Average Age (Days)	Current Weeks of Supply (WOS)	Total Network On Hand	Total Unproductive On Hand	% Unproductive	U #
					Critical	Null	Good								
					Fair	Fair	Good								
					Fair	Fair	Overbought								
					Fair	Fair	Overbought								
					Fair	Fair	Good								
					Fair	Fair	Good								
					Critical	Critical	Good								
					Fair	Fair	Overbought								
					Critical	Null	Overbought								
					Fair	Fair	Good								
					Fair	Fair	Overbought								
					Critical	Null	Overbought								
					Fair	Fair	Overbought								
					Fair	Good	Overbought								
					Fair	Fair	Overbought								
					Fair	Fair	Overbought								
					Good	Fair	Inquire Replen								
					Fair	Fair	Good								
					Good	Good	Good								

Beyond the Dashboard

Tableau Dashboards “Apps”

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Business processes and
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Actionable

Every action has an equal and
opposite reaction

See how Tableau can connect your supply chain

Live demo with Roman Usatin,
Principal Solution Engineer, Salesforce



Supply chain challenges can be solved with data



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41%

lack accurate, real-time inventory visibility ¹



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48%

Reallocating dollars to investment areas like basic analytics for transportation / logistics ²



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[illegible]

Here is how you can make it happen



The world's leading analytics platform.

Analytics for everyone, from anywhere.



Tableau Accelerators

Instant access to the best business dashboards

Accelerate Time to Value

Ready-to-use (and fully customizable) dashboarding solutions help you accelerate your speed to data-driven insights

Increase Relevance of Data

Leveraging market best practices to address use cases across 100+ functions, industries and enterprise applications

Enable Action and Drive Results

Become a data-driven organization by empowering your organization with insights to make better business decisions

Boost Adoption and Amaze Stakeholders

Take the art of the possible and make it your own to amaze stakeholders and boost analytics adoption across your organization



Data Stories

Make Analytics Easy for Everyone



Augment Manual Reporting

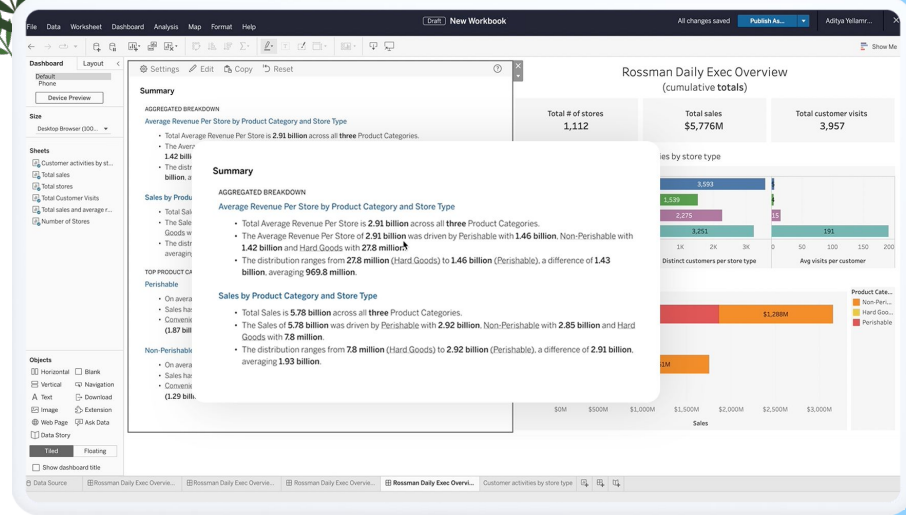
Save analysts' time by adding automated plain-language explanations to your dashboards in seconds

Empower Every Business User

Grow faster by empowering every business user to understand data and make data-driven decisions

Increase Data Adoption

Increase data adoption by providing a consumption experience purpose-built for business users



Recap



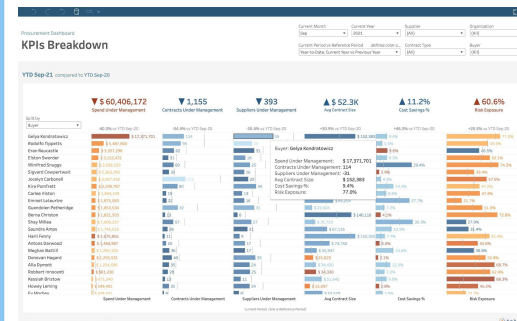
Retail and CG must evolve their supply chains



Signet Jewelers implements Supply Chain Control Tower

SIGNET
JEWELERS

Tableau can connect your supply chain and more



Q & A



salesforce

VISIT

Supply Chain Analytics for Retail and Consumer Goods

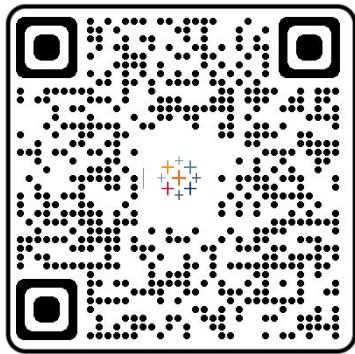


tableau.com/supply-chain-analytics-retail-and-consumer-goods

Save the data

Las Vegas and Salesforce+
May 9–11, 2023



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See you soon, DataFam!

A vibrant, stylized illustration of a forest scene. The background is a clear blue sky with three small, white, fluffy clouds. The scene is framed by lush green foliage and trees. On the left and right sides, there are large tree trunks with thick, brown bark. The top and bottom edges are filled with various types of green leaves and small, colorful flowers in shades of pink, yellow, and purple. In the lower-left area, a small orange butterfly is shown in flight. The overall style is bright and cheerful, typical of children's book illustrations.

Thank You