



Issue (or Patient visit) Collection

To set up and run an effective Data Doctor program, you'll need to gather and analyze information on Data Doctor appointments, including the Tableau products and topics being discussed, the resolution rate, and which departments patients are coming from. It's also a chance to collect solutions and links to reuse. Here's [an example survey](#) to get you started. We recommend advising Data Doctors to pre-fill the information about their patient before the appointment starts.

Refer to the **Data Doctor example issue collection data** sample spreadsheet and **Data Doctor example issue analysis workbook** to jumpstart your analysis of the survey results.

Feel free to modify these templates to best suit your needs. For more information on implementing Data Doctor in your organization, refer to [the full toolkit](#).

Preparing the data

If using Tableau Prep, see [Clean and Shape Data](#) in Tableau Help for more information about data preparation.