



Documentation

Documentation consists of supporting product help and technical specifications documentation associated with Tableau Products as follows:

- [Technical Product Specifications](#)
- [Tableau Product Online Help](#)

In addition, Documentation includes the following:

Deployment: As described in the Documentation, Customer may enable Users to access the Tableau products on the Order Form by activating the associated Software Authorization within a single Production Environment and/or Non- Production Environment of Tableau Server and/or accessing a Tableau Cloud Site with the unique access credentials provided. As applicable to Tableau Server, multiple Software Authorization for separate Software or Software packages may be activated simultaneously within a single Production Environment or Non-Production Environment, provided that each licensed Software or Software package is owned by the same licensee and has the same license term. The collection of all Software or Software packages enabled within your Production Environment or Non- Production Environment(s) and/or Tableau Cloud Site, is referred to as a “Deployment.” For the avoidance of doubt, when a Deployment is used to support or enhance the operation and/or functionality of a separate Deployment, the collection of all Software and/or Software packages enabled across both Deployments are deemed part of a single Deployment.

Support & Maintenance. SFDC shall provide support and maintenance services for the Tableau products for the period set forth in the Order Form, pursuant to SFDC’s then-current [Support and Maintenance Policies](#) for Tableau products (“Support and Maintenance Services”).

User-Based License: If Customer’s license or subscription is designated as User-Based, the total count of Users enabled to use such product must not exceed the number of licenses purchased on the Order Form or received by you from SFDC, including to the extent applicable, across all Production Environments and Non-Production Environments. Customer’s purchase of “User-Based” licenses or subscriptions may be further specified on the applicable Order Form as included in a specified product package, and the technical capabilities available to each User shall be as set forth in the Documentation.

Core-Based License: If Customer’s Software license is designated on the applicable Order Form as Core-Based, for each such license an unlimited number of Users may use the Software as set forth in the Documentation (until Core capacity is reached), provided that the total number of Cores made available to each installation of the Software does not exceed the permitted number of Cores identified on the Order Form. When the Software is installed and distributed across multiple computers, all Cores made available to the Software from each computer count toward the total number of Cores licensed by Customer and identified on the Order Form. “Core” means the processor or execution core within a computer’s central processing unit, whether such Cores are virtual or physical. For purposes of Core-Based licenses, Users do not need to be uniquely identified.

Overview of Tableau Products & Packages*

On-Premises Products

Tableau Desktop:

Tableau Desktop is as described in the Technical Product Specifications. For each such license Customer may install, via the Software Authorization, one copy of the Desktop Software on one primary computer and a second copy on a secondary computer for each User.

Tableau Prep Builder:

Tableau Prep Builder is as described in the Technical Product Specifications. For each such license Customer may install, via the Software Authorization, one copy of the Prep Builder Software on one computer for each User.

Tableau Server (User -Based or Core-Based):

Tableau Server is as described in the Technical Product Specifications. User-Based Server permits access to a fixed quantity of Users at the Creator, Explorer or Viewer user level, without restricting the quantity of Cores that Server Software may be installed upon. Core-Based Server permits installation of Server Software on a fixed quantity of Cores without restricting the quantity of Users that may be provided access at or below the Interactor/Explorer user level.

Software Packages and SaaS Offering

Tableau Creator:

The Tableau Creator Software package includes access to Tableau Desktop, Tableau Prep Builder, and a “Creator” user license of either Tableau Server or Tableau Cloud.

Tableau Data Management Add- On (User-Based or Core-Based): Tableau Data Management is an add-on for use with Tableau Server or Tableau Cloud, as described in the Technical Product Specifications, which is licensed per Deployment. When licensing the Data Management add-on, customers are required to license Data Management for the total quantity of Users and/or Cores for which the Server Deployment is licensed. For the avoidance of doubt, customers may not license the Data Management add-on for only a subset of the Users or Cores of a Deployment.

Tableau Advanced Management Add-On (User-Based or Core-Based): Tableau Advanced Management is an add-on for use with Tableau Server or Tableau Cloud, as described in the Technical Product Specifications, which is licensed per Deployment. When licensing the Advanced Management add-on, customers are required to license Advanced Management for the total quantity of Users and/or Cores for which the Deployment is licensed. For the avoidance of doubt, customers may not license the Advanced Management add-on for only a subset of the Users or Cores of a Deployment.

Tableau Cloud:

Tableau Cloud is as described in the Technical Product Specifications and permits access to a fixed quantity of Users at the Creator, Explorer or Viewer user level.

**Unless otherwise noted, all products and licenses are User-Based.*