

Tableau Learning Credits Terms and Conditions

The terms and conditions related to the sale of Tableau Learning Credits are as follows:

- Learning Credits are valid as payment for any private training class delivered by Tableau, seats in Tableau public training classes, Tableau Certification exams, and 12-months access to Tableau eLearning. For the avoidance of doubt, Learning Credits may not be used as a payment method to purchase additional Learning Credits
- Learning Credits are valid for twelve (12) months from the date of execution of the applicable order
- Total amount for Learning Credits will be invoiced at the time of purchase
- All fees for Services shall be considered earned by Tableau upon the earlier of the delivery to Client as required hereunder or twelve (12) months from the date of issuance of Learning Credits to Client to be provided hereunder, whichever is earlier. Notwithstanding anything to the contrary hereunder, Client is obligated to pay any invoices issued by Tableau for all Services pursuant to the preceding sentence. Any unused Learning Credits at the end of the twelve (12) month period are considered forfeit and will not be refunded.
- Delivery of instructor-led training or an exam must occur prior to the expiration of Learning Credits
- Learning Credits will be used as payment for travel and expenses (T&E) for Onsite training classes at the rate of 1,000 training credits per day
- Learning Credits must be used for the education courses and exams as listed above in the same country in which the order 'Ship to' is executed. Any exceptions may be requested via email to globalservices@tableau.com
- Learning Credits are non-transferable
- Requests to cancel or reschedule training purchased with Learning Credits are subject to the following policy <http://tableau.com/cancellation-policy>.